

Person Specification

Job title: Independent Advocate

	Essential	Desirable
Experience	Experience of delivering advocacy/working one-to-one with adults with additional needs supporting them to achieve their outcomes.	Independent Advocacy Qualification
	Experience of managing a complex caseload of clients	Experience of delivering independent mental health advocacy, independent mental capacity advocacy, care act or NHS advocacy ,or the relevant person's representative role
Knowledge and Understanding	Knowledge of the challenges faced by people whose independence or wellbeing is at risk	Knowledge of voluntary sector organisations locally.
	Detailed knowledge of the principles and role of advocacy, the various types of advocacy including statutory advocacy.	Knowledge of self advocacy
	Knowledge of health and social care systems	Knowledge of the mental health act, mental capacity act, care act or NHS complaints legislation
	Knowledge of mental ill-health and recovery	
	Knowledge of the importance of client confidentiality and boundaries within one-to-one casework.	

Skills and Abilities	Experience of using appropriate IT systems and software, for example Microsoft Office and database input	Full driving licence and access to car for regular travel
	Strong interpersonal skills and ability to work as part of a team	
	Strong organisational and time management skills	
	Strong verbal and written communication skills	
	Willingness to undertake training and development to maintain competencies	
Personal Attributes	Conscientious approach to service delivery	
	A commitment to equality and diversity	
	Commitment to the values and ethos underpinning the principles of advocacy work.	